



**MediChoice Insurance Agency**  
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# MEDICA®

## **Words of wisdom from James and Joe at MediChoice Insurance Agency**

Here at MediChoice Insurance Agency we are independent agents who represent all the major Medicare companies. We are in the office all year round for your customer service needs. If you have any questions or concerns, please give us a call so we can help.

Don't forget Annual Election Period is Oct 15<sup>th</sup>-Dec 7<sup>th</sup>, during that time you can make changes to your plans for the following year. Please watch for letters and emails from us regarding this period starting in September. Also, at that time your insurance company will be sending your next year's information.

### **Dental: Reimbursement**

Advantage Solution includes reimbursement for dental services provided by any licensed dentist. This covers both preventive and restorative care. Annual reimbursement with our PPO plans is \$500; With our HMO-POS plans it is \$400. When you have work done you pay for it and then you send your paid receipt and a Medica reimbursement form to get your money back. To get a reimbursement form you can call us here at MediChoice.

### **Fitness: Silver Sneakers**

Silver Sneakers is a health and fitness program designed for people with Medicare. Its included at no additional cost for most Medica Advantage members. You can use your Medica ID card at any Silver Sneakers location. To find out more and what fitness centers participate you can go to [www.Silversneakers.com](http://www.Silversneakers.com) or call 877-871-7053.

### **Hearing: Epic Hearing**

You can get hearing aid benefits through Epic Hearing. Your Medica plan does include a no cost exam and discount prices for hearing aids. Call Epic Hearing at 1-866-956-5400 to learn more and schedule an appointment. See your plans summary of benefits to see what your benefits are.

### **In Network Doctors:**

Go to [medica.com/AdvantageSolutionProviders](http://medica.com/AdvantageSolutionProviders) and from there you can search by all different things. Or call 1-866-269-6804 They are there from 8-8 7 days a week to look up.

**Other Benefits:** Virtuwell- online clinic

Through your plan, you have access to Virtuwell, an online clinic you can access quickly from your computer, smartphone or tablet. It's a quick and convenient way to get care for everyday illnesses like sinus infections, pinkeye and more than 40 other common conditions. Nurse practitioners are available every day around the clock.

**Mail Order:** Express Scripts

Save time and money on the cost of your long-term medicine. There is 3 ways that you can order Online through your secure member portal, mymedica.com, by phone 1-800-289-8690 or send a mail service form which can be found at mymedica.com, accessing [express-scripts.com](http://express-scripts.com) and selecting start mail service.

**Over the Counter:**

Medica has an over the counter catalog that you can order from quarterly. See the summary of benefits to find out your plans allowance. Orders can be placed online at [MedicaHealthPlans.otchs.com](http://MedicaHealthPlans.otchs.com) or by Phone 1-888-628-2770

**Vaccinations:**

Most of the time your least expensive option for various vaccines such as shingles, tetanus, whooping cough, etc. Will be less expensive to get those at a pharmacy vs a Doctor's office. These shots work toward part D of Medicare and can be more expensive if done at a doctor's office. The only Vaccinations that are covered 100% by Medicare are Flu and Pneumonia. Others can be subject to deductibles and co-pays.

**Vision:** Reimbursement

Medica Advantage solution plan offers an allowance for prescription eyewear. Your annual reimbursement varies by plan. See your plan summary of benefits to find your yearly allowance. You can find the eyewear reimbursement form by calling us at MediChoice or Medica Customer Service.

*We wanted to say Thank You for trusting us with your Medicare needs. We appreciate your business and all the referrals you continue to send us. this is how we have been able to build our business and continue to serve you for years to come. Remember when you choose us here at MediChoice you become a part of the family.*



Thanks, Joe and James Romeo