



**MediChoice Insurance Agency**  
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## Words of Wisdom from James and Joe at MediChoice Insurance Agency

Here at MediChoice Insurance Agency we wanted to send you a wow sheet which is a “at a glance” of the perks and important information about your plan. Remember we are in the office year-round for your customer service needs. If you have claim issues, questions, or concerns, please give **us a call 1<sup>st</sup>**.

### Important dates:

Annual Election Period (AEP) is October 15<sup>th</sup> – Dec 7<sup>th</sup>

\*Below is the info for 2022\*

### Dental: Reimbursement

Our Advantage plans offers a dental reimbursement for preventive and comprehensive dental services every year. request reimbursement, you must submit an itemized receipt along with a Reimbursement form. See your Plans Evidence of coverage for your plans total benefit amount. To get your reimbursement form you can go to Allina/Aetna website or call us at MediChoice **952-367-6350**.

### Hearing: NationsHearing

Our plan has partnered with NationsHearing to provide your hearing exam and hearing aid benefit. **All appointments must be scheduled through NationsHearing by calling 1-877-225-0137**. Our plan will also cover your hearing exam if it is performed by an Allina Health Aetna network provider. If you choose to schedule an appointment directly with a provider outside of the NationsHearing or Allina Health Aetna networks, you may be responsible for additional costs. Additionally, to be covered, hearing aids must be purchased through NationsHearing. If you did not schedule your appointment directly through NationsHearing, your provider should call **1-877-226-8992** to order your hearing aids.

### In Network Doctors:

To check and make sure your doctor is in network go to [allinahealthaetnamedicare.com/findprovider](http://allinahealthaetnamedicare.com/findprovider)

### Other Benefits: Telehealth

You can receive primary care, specialist, mental health, and urgent care services via a virtual visit. Members should contact their doctor on what telehealth services they offer and how to schedule them.

## Over the Counter:

With your Allina Plan you get money every month to spend on OTC products. See your plans summary of benefits for how much you get per month. To use this benefit, you can go to [myorder.otchs.com](http://myorder.otchs.com) and create an account to order online, Call **1-888-628-2770** to order by phone. Or go-to any participating CVS store and ask a team member for a catalog and shop in store. You will only need to provide your Aetna Member ID card.

## Travel:

You can see an Aetna Medicare participating provider anywhere in the United States who accepts PPO members and pay in-network cost shares. Not all providers participate in the multi-state network. You also have the option of seeing a non-participating provider and paying the out-of-network cost for the visit. Contact us for help finding a participating provider in the area you're traveling to. You can also call our office at **952-367-6350** to help find a doctor.

## Fitness: Silver Sneaker

With SilverSneakers membership, you'll have access to 16,000 + fitness locations nationwide – and you can visit as many as you'd like, don't like the gym? Steam live, online classes or use on-demand workout videos from the comfort of home. Learn more at [SilverSneakers.com](http://SilverSneakers.com). You can use your Aetna ID card at any Silver Sneakers location.

## Vision: Reimbursement

You get one exam every year for \$0 with your plan. You also can be reimbursed towards the purchase of contacts and eyeglasses. Please see the summary of benefits to see your plan's reimbursement amount. You can purchase them from anywhere you want. To get reimbursed submit the paid receipt and an Allina/Aetna reimbursement form and they will mail you a check. To find the form you can call us at **952-367-6350** or visit the Allina/ Aetna website and click on forms.

## Vaccinations:

The only Vaccinations that are covered 100% by Medicare are the Flu and Pneumonia shots. Vaccines such as shingles, tetanus, whooping cough, etc. can be subject to deductibles and co-pays. These Vaccines work toward part D of Medicare and will be less expensive to get it at a pharmacy vs a doctor's office, because you would be responsible for the administration of the shot at a doctor's office. If you have questions, please call our office we are happy to help.

*We wanted to say thank you for trusting us with your Medicare needs. We appreciate your business and all the referrals you have sent us and continue to send us. Referrals is how we are able to build our business and be able to continue to serve you for years to come. Thank you!! Remember we are here in office year-round to assist you 😊*



A blue banner featuring four circular headshots of team members. From left to right: James Romeo (Agent, Owner of MediChoice), Joe Romeo (Retired Agent, Owner of MediChoice, wearing a yellow hat and a 'RETIRED' badge), Teresa Johnson (Agent, Office Manager), and Kaisa Johnson (Agent, Admin Assistant). To the right of the photos is the MediChoice insurance agency logo, website URL (www.MediChoiceInsurance.com), phone number (952.367.6350), email (Admin@MediChoiceInsurance.com), and address (5775 Wayzata Blvd #700, St. Louis Park, MN 55416).

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Agent  
Owner of MediChoice

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**Teresa Johnson**  
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